



Deployment Technician Job Description

Matrix Automation is currently looking for qualified Deployment Technicians.

Career Track and Advancement: Matrix Automation sells, installs, and supports ProductionWare™ systems in manufacturing plants in North America and Europe. We are a solution provider implementing Manufacturing Execution Systems (MES) for the Automotive, Appliance and Discrete Manufacturing Industries. Our corporate office is in Huron, Ohio. We offer a career track for our employees wishing to advance their skills as well as their compensation.

GENERAL POSITION SUMMARY:

As a member of the Matrix Automation team, the Deployment Technician is responsible for the successful installation and deployment of the ProductionWare software suite. The Deployment Technician will also provide technical support and troubleshooting assistance to Deployment Leads and Project Managers.

ESSENTIAL FUNCTIONS:

- Configure and deploy manufacturing Execution Systems
- Collaborate with Deployment Engineers and Leads on required software changes.
- Provide a high level of technical support to the leads and project management teams.
- Perform testing of controls and new products.
- Train end users and address requests for system enhancements.

REQUIRED EDUCATION AND/OR EXPERIENCE:

Associates Degree or equivalent experience with emphasis on PLC-based control systems

Specific skills & proficiency level:

- Extensive computer knowledge and experience
- Excellent verbal communication
- Knowledge of Bar Code, RFID and Industrial Networks (Ethernet IP, DeviceNet, Profibus, etc)
- Aptitude to learn quickly and perform well under pressure
- Ability to work independently yet within company guidelines
- High level of integrity, confidentiality and professional maturity
- Must be open to flexible schedule/hours
- Travel is required
- Microsoft Server OS knowledge (2000/2003/2008) and Server Administrative Tools

Experience:

- PLC or Visual Basic programming experience
- Prior experience supporting a variety of desktop and network applications including Microsoft Office
- Experience in Industrial Automation strongly preferred

Compensation:

- \$35,000+ (based on experience)

We are an equal opportunity employer